



On-line Appointments (Televisits)

Visits are conducted on line via your computer or phone. Visits are similar to a face-time or skype experience.

Please call your physician's office to confirm that your provider is offering on-line televisits and to schedule your appointment.

You will need access to a computer that has a camera and microphone so that you can communicate with your provider on-line. Recommended Browser is Google Chrome.

Contact your physician's office if you need assistance with your patient portal log on credentials.

Your on-line visit can be done via a computer (with camera/microphone) or your mobile phone via the App, which is called Healow. You still need to have patient portal credentials in order to access the App.

Please log into the patient portal or Healow at least 15 minutes prior to your scheduled on-line appointment time. (See instructions below for downloading the Healow app.)

You can access the patient portal by visiting the Virginia Physicians, Inc. website: www.vaphysicians.com. Under the "For Patients" tab click on "Patient Portal".

Enter your log-in credentials and you should see your upcoming on-line (televisit) appointment listed on the main dashboard or you can see it by clicking on the "Appointments" icon in the left-hand margin of the screen.